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Customer Care Hotline 1818

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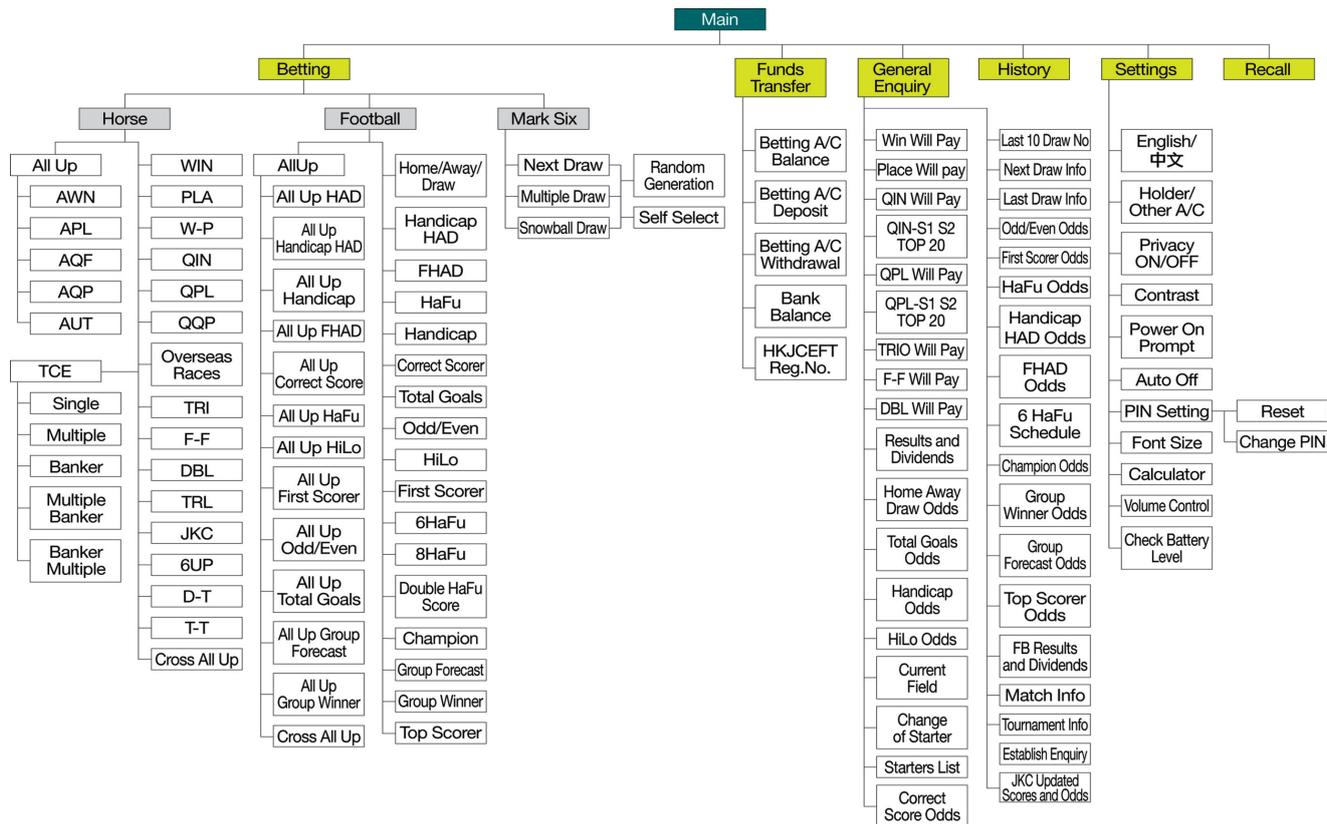
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1. Functions Structure



2. Simple Betting Procedures

With your CIT, you can place your bets in just a few simple steps:

Step 1 Power on your CIT and enter your intended bets;

Step 2 Connect your CIT to phone socket, then send your bets;

Step 3 Check the reply message for confirmation, then disconnect your CIT.

3. Basic Operation

3.1 Insert/Replace Battery

CIT-8 is powered by 3 AAA main batteries, and a backup battery installed inside the casing.

When the "Low Battery Warning message" shows up, you should switch off the CIT and replace the battery.

When the "Low Backup Battery Warning message" shows up, you should return the CIT to one of the Interactive Services Centres.

CIT-8 features <Default Battery Type> to display the battery level correctly. Make sure you have selected the battery type by these steps:

1. Remove the old batteries and insert 3 AAA batteries of the same type. Then, close the battery cover.
2. Turn on the CIT, the follow battery types will be listed:
 - <Alkaline>
 - <Rechargeable or Others>

3. Select the type that matches with the batteries inserted.

Notes:

- * You should change all 3 batteries. Make sure you do not use old and new, nor different type of batteries together.
- * Danger of explosion if battery is incorrectly inserted.
- * Only replace with the same or equivalent type of battery as recommended by the manufacturer. CIT-8 was certified with re-chargeable batteries.
- * Dispose the used batteries according to the manufacturer's instructions.
- * Battery level cannot be displayed correctly if incorrect battery type is selected.

3. Basic Operation

3.2 Power On/Off the CIT

Press the "On/Off" button once to power on or off the terminal. The CIT will perform <Self-Test> after power on. The function list will be shown when the test is completed.

Press <OK> when you have read the prompted message during the process.

* To cancel the prompt message, see 'User Settings' on P.18

3.3 Turn On/Off the Backlight

Press and hold the backlight button for 2 seconds to turn on the LCD backlight. Press the button again to turn the backlight off. Please note the batteries consume faster when backlight is on.

3.4 Input Bet

You can store a few bets in your CIT first and then send these bets to Betting System.

* See P.21 about more details on 'Input bet'

3.5 Connect Phone Cable and Send Bet

Connect your CIT to the telephone socket and you can send your saved bet in the CIT to Betting System.

* See P.14 about 'Connecting to the Club'

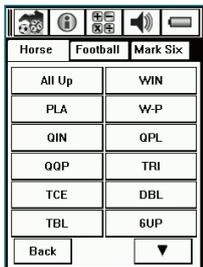
3.6 Check Reply Details

After sending your bets, you must check the replies to confirm whether the intended bet is accepted or not.

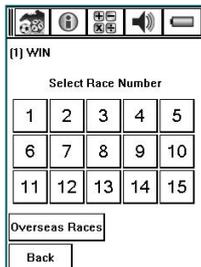
* See P.53 about more details on reply message

4. Simple Horse Racing Betting

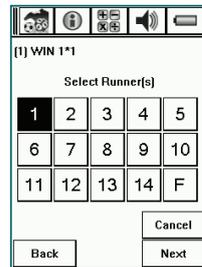
Example: WIN



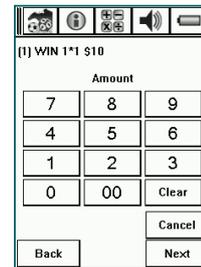
1. Press <Betting>, <Horse> and <WIN>



2. Choose the race number



3. Choose runner, press <Next>



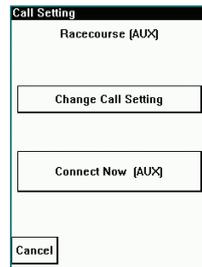
4. Choose the unit bet amount, press <Next>



5. Press <Send bets>



6. Key in your CIT PIN, press <Enter>



7. Press <Connect Now>

8. When the transmission is finished, you can check the reply details

Note : When betting overseas race, please select <Overseas Races> in the race number menu after selected appropriate bet type, then input a correct race venue code and day of week.

5. Simple Football Betting

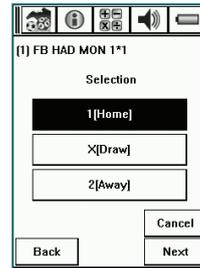
Example: Home/Away/Draw (HAD)



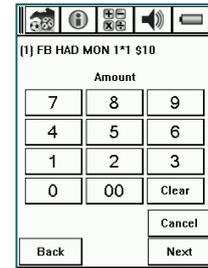
1. Press <Betting>, <Football> and <Home/Away/Draw>



2. Choose the match day and match number, press <Next>



3. Choose the bet selection, press <Next>



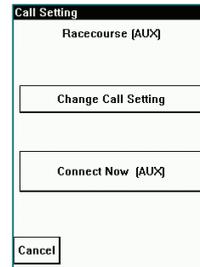
4. Choose the unit bet amount, press <Next>



5. Press <Send bets>



6. Key in your CIT PIN, press <Enter>



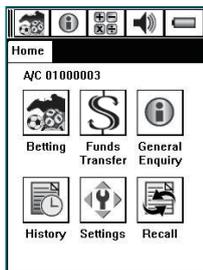
7. Press <Connect Now>

8. When the transmission is finished, you can check the reply details

* See P.42 about more details on odds enquiry of football bet

6. Simple Mark Six Betting

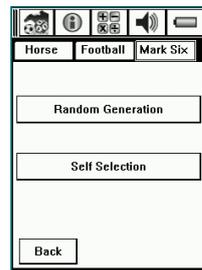
Example: Self Selection



1. Press <Betting>



2. Press <Next Draw>, <Multiple Draw> or <Snowball Draw>



3. Press <Random Generation> or <Self Selection>



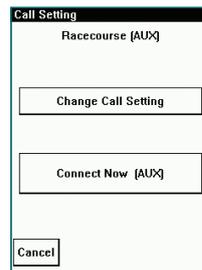
4. Choose the bet selection



5. Press <Send bets>



6. Key in your CIT PIN, press <Enter>



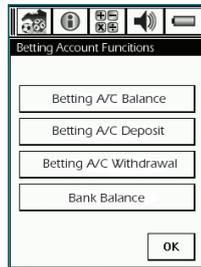
7. Press <Connect Now>

8. When the transmission is finished, you can check the reply details

7. Betting Account Balance Enquiry



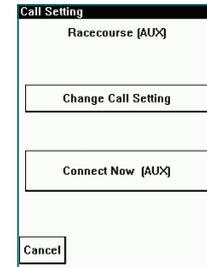
1. Press <Funds Transfer>



2. Press <Betting A/C Balance>



3. Key in your CIT PIN, press <Enter>



4. Press <Connect Now>

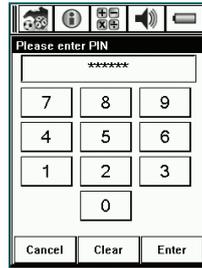
5. When the transmission is finished, you can check the reply details

8. Recall Transactions

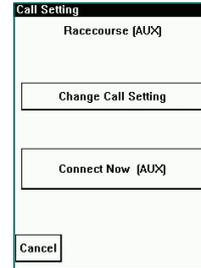
I. Quick Start



1. Press <Recall>



2. Key in your CIT PIN,
press <Enter>

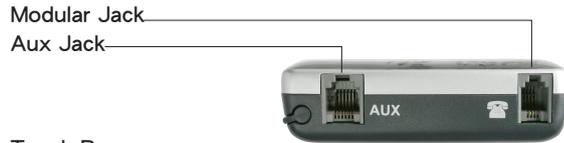


3. Press <Connect Now>

4. When the transmission
is finished, you can
check the reply details

This function allows you to recall transactions made on your Betting Account through CIT-8 during the day.

1. Parts and Accessories



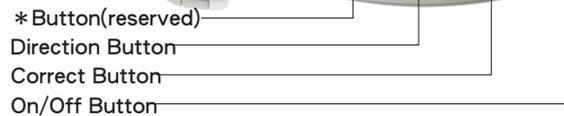
Modular Jack
Aux Jack



Touch Pen
Liquid Crystal Display
Backlight Button



Betting
Enquiry
Calculator
Volume
Battery



* Button(reserved)
Direction Button
Correct Button
On/Off Button



Important Notice
Serial Number
Hand-strap Hole
Telephone Cable

Warranty Label
Reset

II. Overview



2. Connecting to the Club

You must connect the CIT with a telephone cable to a telephone socket before sending your transactions to Betting System.

2.1 Steps to Connect

1. Enter your Personal Identification Number (PIN) followed by <Enter>
2. Check your calling location on the top of the LCD
3. If you are calling from a different location, press the <Change Call Setting> and select the correct location
4. Connect the CIT to the telephone socket and press <Connect Now> and wait for reply
5. Disconnect the CIT from the telephone socket and check reply details

After the PIN is entered, it is not required to enter it again if the CIT remains switch on.

Please do not switch off or disconnect the cable while the CIT is making a call. If the CIT cannot get through the telephone line in the first attempt, it will automatically retry for two more times.

2.2 Change Call Setting

There are 5 types of call setting: "Local", "Private Exchange", "Racecourse (AUX)", "International - Auto" and "International - Auto (PABX)".

Check the calling location displayed on the top of the LCD. You can change the call setting if you are using the CIT in different location.

Local	When you are calling in Hong Kong
Private Exchange	When you connect your CIT to PABX Enter the number required to obtain an outside line and press <Enter>
Racecourse (AUX)	When you use CIT socket at Happy Valley/ Shatin Racecourse or at The Hong Kong Jockey Club's Clubhouse * Connect the CIT AUX jack to the CIT socket

2. Connecting to the Club

Int'l - Auto When you communicate with Betting System through CIT outside Hong Kong

Enter the international call access code followed by the Hong Kong's country code (852), then press <Enter>

Example 1: Enter (011852) if calling from Canada

Example 2: Enter (01) if calling from Macau, then press <Enter>

Int'l - Auto (PABX) When you connect your CIT to PABX outside Hong Kong

Enter the number required to obtain an outside line together with the international call access code followed by the Hong Kong's country code (852), and press <Enter>

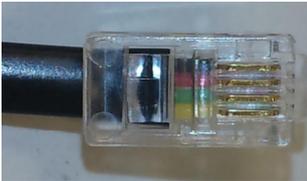
International CIT users are solely responsible for any consequences arising from the use of CIT outside Hong Kong. Users should check whether the use of CIT in the country concerned is legally permitted. Users are also required to check the compatibility of the local telephone socket.



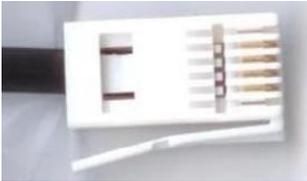
2. Connecting to the Club

Useful tips for your CIT

- (1) When connecting your CIT using a telephone line, the telephone plug must be compatible with the wall socket. In Hong Kong, the plug may be the US or UK type:



US Type



UK type

Please speak to the Customer Service Assistant to exchange the CIT's UK type telephone line for a US type.

- (2) **WARNING: DO NOT** connect your CIT to an office or hotel "PABX" telephone system that uses the US type plug, as your CIT may not operate properly and may even be damaged.

Note: "CIT Telephone Line Tester" is available from Off-Course Betting branch with an Interactive Services Centre for testing. Please approach Club staff for details.

3. User Settings

3.1 Language Selection

User can select the display language to English or Chinese.

1. Press <Settings> from the main page
2. Press <English> or <中文> to select language
3. Press <OK> to go back to main page

3.2 Other User

If you are not this CIT-8 holder, you can follow these steps to access your account:

1. Press <Settings> from the main page
2. Press <Other A/C>
3. Key in the other Betting Account number and press <Enter>
4. Press <OK>
5. Other Betting Account number will be displayed in the main page

To resume to this CIT-8 holder's account:

1. Press <Settings> from the main page
2. Press <Holder A/C>
3. Press <OK>
4. Then the CIT holder's account number will be displayed in the main page

3. User Settings

3.3 Privacy Key

This function prevents unauthorised persons from using your CIT. This is an optional feature and requires you to set a personal 3-digit password to activate and cancel.

To activate this function:

1. Press <Settings> from the main page
2. Press <Privacy ON>
3. Key in your 3-digit password and press <Enter>

To cancel this function:

1. Press <Settings> from the main page
2. Press <Privacy OFF>
3. Key in your 3-digit password and press <Enter>

When the PRIVACY KEY is activated, the CIT will only function when you key in your 3-digit

password. If you fail to key in the correct password after three attempts, the CIT will request you to key in your PIN and transmit it to Betting System. After connection is made with Betting System, the PRIVACY KEY function will be cancelled. Then you will be able to continue using the CIT.

3.4 Screen Contrast

This function allows you to adjust contrast of the screen.

1. Press <Settings> from the main page
2. Press <Contrast>
3. Adjust the contrast and then press <OK>
4. Press <OK> to go back to main page

3.5 Auto Off

The CIT will automatically switch off after a pre-set period of time when the function is activated.

1. Press <Settings> from the main page
2. Press <Auto Off>
3. Select from <ON> or <OFF> and then press <OK>
4. Press <OK> to go back to main page

3.6 Reset PIN

Users can reset their CIT security code in case they forgot it. Customers are required to call 1818 before resetting the PIN.

1. Press <Settings> from the main page
2. Press <PIN Setting>
3. Press <Reset PIN>
4. Input Security Code, press <Enter>

3. User Settings

3.7 Change PIN

Users can change the PIN by this function.

1. Press <Settings> from the main page
2. Press <PIN Setting>
3. Press <Change PIN>
4. Input the New PIN of your choice
5. Input your existing PIN, press <Enter>

3.8 Font Size

Users can change the font size setting.

1. Press <Settings> from the main page
2. Press
3. Select <Large> or <Small> then press <OK>

3.9 Calculator

Enter the build-in calculator function of the CIT.

1. From the top of the screen, press the calculator 
2. When done, press <Close> to go back to main page

3.10 Volume

This function allows you to adjust the volume of the CIT.

1. From the top of the screen, press the volume  icon
2. Adjust the value of volume from 0 (mute) to 3 (max)
3. Press <OK> to go back to main page

3.11 Battery Level

This function allows you to check the current battery level of the CIT.

1. From the top of the screen, press the battery  icon
2. Press <OK> to go back to main page

1. Input Bet

1.1 Basic Steps

This function allows you to input and store bets in the CIT until you want to send them to Betting System.

Input bet procedures:

1. Press <Betting> from main page
2. Select <Horse>, <Football> or <Mark Six>
3. Select the bet type
4. Select the combination, race, match day and match number
5. Select horse number, bet selection
6. Enter unit bet amount
7. Bet is saved

While you are inputting the bet, press the rightmost number field to delete the selection.

1.2 Horse Racing Bet Examples

For horse racing bet, firstly select <Betting>, <Horse> and then follow the bet type listed below:

WIN

1. Press <WIN>
2. Select race number*
3. Enter selection and press <Next>
4. Enter unit bet amount, and then press <Next>

PLA / W-P

Bet entries are similar to WIN.

QIN (Single / Multiple)

1. Press <QIN>
2. Select race number*
3. Enter selection and press <Next>
4. Enter unit bet amount, and then press <Next>

QIN (Banker)

1. Press <QIN>
2. Select race number*
3. Select banker runner, press <Banker>
4. Enter selection and press <Next>
5. Enter unit bet amount, and then press <Next>

* To bet on overseas races, please select "Overseas Races", then "Race Venue" and "Day"

1. Input Bet

QPL / QQP

Bet entries are similar to QIN.

TCE (Single)

1. Press <TCE>, <Single>
2. Select race number*
3. Enter selection and press <Next>
4. Enter unit bet amount, and then press <Next>

TCE (Multiple)

Bet entry is similar to TCE (Single) with more than 3 runners.

TCE (Banker)

1. Press <TCE>, <Banker>
2. Select race number*
3. Select banker runner, press <Banker>
4. Enter selection and press <Next>
5. Enter unit bet amount, and then press <Next>

TCE (Banker Multiple - 1 Banker)

1. Press <TCE>, <Banker Multiple>
2. Select race number*

3. Select banker runner, press <Banker>

4. Enter selection and press <Next>

5. Enter unit bet amount, and then press <Next>

TCE (Banker Multiple - 2 Bankers)

Bet entry is similar to TCE (Banker Multiple - 1 Banker with an additional 2nd banker).

TCE (Multi-Banker)

1. Press <TCE>, <Multiple Banker>
2. Select race number*
3. Select 1st horse banker runner, press <Banker>
4. Select 2nd horse banker runner, press <Banker>
5. Select 3rd horse banker runner, press <Next>
6. Enter unit bet amount, and then press <Next>

TRI / F-F

Bet entry is similar to TCE.

DBL

1. Press <DBL>
2. Select 1st leg race number*

* To bet on overseas races, please select "Overseas Races", then "Race Venue" and "Day"

1. Input Bet

3. Select 1st leg selection and press <Next>
4. Select 2nd leg selection and press <Next>
5. Enter unit bet amount, and then press <Next>

TBL / 6UP

Bet entries are similar to DBL with 3 legs / 6 legs selection.

T-T (Single / Multiple)

1. Press <T-T>
2. Select 1st leg race number*
3. Follow the instruction to enter selections of each leg, press <Next>
4. Enter unit bet amount, and then press <Next>

T-T (Banker)

1. Press <T-T>
2. Select 1st leg race number*
3. Follow the instruction to enter the banker horse and press <Banker> followed by the selections of each leg, press <Next>
4. Enter unit bet amount, and then press <Next>

D-T

Bet entry is similar to T-T, input runners for 1st & 2nd legs only.

JKC (Single / Multiple)

1. Press <JKC>
2. Select Jockeys, then press "Next"
3. Select "Amount" (Or select "Get Odds" to obtain the latest odds from the system)
4. Enter unit bet amount, then press "Next"

AWN (All up WIN)

1. Press <All Up>, <AWN>
2. Select number of races
3. Select combination
4. Follow the instruction to enter selections of each leg*, press <Next>
5. Enter unit bet amount, and then press <Next>

* To bet on overseas races, please select "Overseas Races", then "Race Venue" and "Day"

1. Input Bet

Cross All Up

1. Select <Cross All Up>
2. Select number of races
3. Select formula
4. Select bet type, race number
5. Select runner of each leg*, press <Next>
6. Repeat Step 4 & Step 5
7. Enter unit bet amount and then press <Next>

* To bet on overseas races, please select "Overseas Races", then "Race Venue" and "Day"

APL / AQF / AQP / AUT

Bet entries are similar to AWN.

Partial unit bet is available in TIERCE, TREBLE, SIX UP, TRIO, DOUBLE TRIO and TRIPLE TRIO betting. Provided the bet total is \$100 or more, partial unit bet of any dollar amount from \$2 is acceptable to TRIPLE TRIO AND SIX UP. For TIERCE, TREBLE, TRIO and DOUBLE TRIO, partial unit bet of any dollar amount from \$5 is acceptable.

1.3 Horse Racing Bet - Flexi Bet

<Flexi Bet> is a new betting method on horse racing, applicable to Exotic pools*, All Up and Cross Pool All Up. After selecting the pool and selection(s), you can specify the bet total of the bet by selecting <Betline \$>, the betting system will calculate the unit amount of the bet i.e. to divide the <Betline \$> amount by the total number of combinations.

Input Flexi Bet Instruction

Example: TIERCE - Banker Multiple

1. Select <TCE>
2. Select <Banker Multiple>
3. Select <Race Number> e.g. Race 3
4. Select Bankers, e.g. select 2, 8 and press <Banker>. Then select Legs, e.g. select 3, 5, 6 and press <Next>
5. If you want to choose <Flexi Bet> for the bet, please press the <Betline \$> button, a symbol (FLEXI BET) will also be displayed along the betline on the screen

Note: <Unit Bet> is set as the default selection

1. Input Bet

6. Input the amount (e.g. \$100), press <Next>
7. Check the bet to ensure the details is correct, press <Send Bets>
8. After sending the bet and reply is received, you can either use <Transaction History> or <Recall Transactions> function to check the bet details
Note: In this example: "TCE BM 3*2+8>3+5+6 \$5.5556/18 (FLEXI BET) \$100.00"
i.e. the unit bet amount is \$5.5556

Attention:

- Only Exotic pools*, All Up and Cross Pool All Up are applicable.
- If the <Unit Bet> is less than \$10, the bet total must be \$100 or more.
- If the bet total is between \$100 and \$299, the minimum unit bet amount for T-T or Six Up can be as low as \$2. For other exotic pools*, it can be as low as \$5.
- If the bet total of Exotic pools* , All Up or Cross Pool All Up is \$300 or more, the minimum unit bet amount can be as low as \$2.
- The Club may make any change of <Flexi Bet> without prior notice.

* Exotic pools include: Trio, Double Trio, Triple Trio, Tierce, Treble, First 4, Six Up.

1.4 Football Bet Examples

For football bet, firstly select <Betting>, <Football> and then follow the bet type listed below:

Home / Away / Draw (HAD)

1. Select <Home/Away/Draw>
2. Select match day and match number, press <Next>
3. Choose selection, press <Next>
4. Press <Amount>
5. Enter unit bet amount, and then press <Next>

Handicap HAD / FHAD

Bet entry is similar to HAD.

Handicap

1. Select <Handicap>
2. Select match day and match number, press <Next>
3. Choose selection, press <Next>

1. Input Bet

4. Press <Amount>
5. Enter unit bet amount, and then press <Next>
Please note that the bet total for Handicap is \$200 or more. The Club may change this limit without prior notice

HaFu

1. Select <HaFu>
2. Select match day and match number, press <Next>
3. Choose selection, press <Next>
4. Press <Amount>
5. Enter unit bet amount, and then press <Next>

Correct Score / Total Goals / Odd/Even / HiLo
Bet entries are similar to HaFu.

First Scorer

1. Press <First Scorer>
2. Select match day and match number, press <Next>
3. Choose selection, press <Next>
4. Press <Amount>

5. Enter unit bet amount, and then press <Next>

Double HaFu Score

1. Press <Double HaFu Score>
2. Select 1st leg match day and match number, press <Next>
3. Follow the instruction to choose the selections of each leg, press <Next>
If one or more matches declare void or cancel, please directly press <Enter> when selecting the selection of that leg. (V)#(V) will be displayed in the bet line as the selection of that leg.
4. Enter unit bet amount, and then press <Next>

6 HaFu (Self Select)

1. Press <6 HaFu>
2. Select 1st leg match day and match number, press <Next>
3. Select <Self Selection>
4. Follow the instruction to choose the selections of each leg, press <Next>

1. Input Bet

5. Enter unit bet amount, and then press <Next>

6 HaFu (Quick Pick)

1. Press <6 HaFu>
2. Select 1st leg match day and match number, press <Next>
3. Select <Quick Pick>
4. A 6 HaFu bet with unit investment of \$10 will be generated

8 HaFu

Bet entry is similar to 6 HaFu.

Champion

1. Press <Champion>
2. Select Tournament number, press <Next>
3. Select Team number, press <Next>
4. Press <Amount>
5. Enter unit bet amount, and then press <Next>

Group Winner

1. Press <Group Winner>
2. Select Tournament number, press <Next>
3. Select Group and team number, press <Next>
4. Press <Amount>
5. Enter unit bet amount, and then press <Next>

Group Forecast

Bet entry is similar to Group Winner.

All Up Correct Score

1. Press <All Up>, <All Up Correct Score>
2. Select number of legs
3. Select combination
4. Follow the instruction to enter the match day and number of each leg, press <Next>
5. Select the bet selection of the leg, press <Next>
6. Enter unit bet amount, and then press <Next>

1. Input Bet

Cross All Up

1. Select <All Up>
2. Select <Cross All Up>
3. Select number of legs
4. Select formula
5. Select bet type, match day and match number, press <Next>
6. Choose selection, press <Next>
7. Repeat Step 5 & Step 6
8. Select <Amount>
9. Enter unit bet amount, press <Next>

Other Football All Up

Bet entry is similar to All up Correct Score, except that only 6 legs are available to All up Correct Score , All up HaFu and All Up First Scorer.

The bet total for “Handicap” and “All Up Handicap” is \$200 or more.

1.5 Football Betting - Get Odds

After inputting a football bet, the odds can be obtained from the system by using the ‘Get odds’ function.

Procedure:

1. Press <Get odds>
2. Enter PIN
3. Send the request
4. Reply

Please note:

- * This function is available when there is only one bet in the bet buffer.
- * If football odds is less than 10, the odds may extend to 3 decimal places.
- * If you do not send the bet within 45 seconds after you get the odds, your CIT will prompt you to clear the bet or not, you can either:
 1. Enter amount and transmit the bet without the odds, or

1. Input Bet

2. Save the bet (the odds will not be saved with the bet because the odds may be changed), or
 3. Clear the bet
- *Odds are subjected to change without prior notice

1.6 Mark Six Bet Examples

For Mark Six bet, firstly select <Betting>, <Mark Six> and then follow the bet type listed below:

<Next Draw> and <Snowball Draw>

1. Select <Next Draw> / <Snowball Draw>
2. Select <Random Generation> / <Self Select>

Note: Mark Six snowball draw is available one week in advance.

Random Generation

1. Enter number of selections, press <Next>

Self Select (Single / Multiple)

1. Enter selections, press <Next>

Self select (Banker)

1. Enter banker selections, press <Banker>
2. Enter other selections, press <Next>

<Multiple Draw>

1. Select <Multiple Draw>
 2. Select number of draws (From 5-30 Draws)
 3. Select <Random Generation> / <Self Select>
- Note: Bet entries are similar to <Next Draw> and <Snowball Draw>.

2. Edit Bet

You can edit bets stored in the CIT before sending to Betting System.

1. Press <Betting> from the main page
2. Press or to review input
3. Select the bet you want to edit or clear
4. Press <Edit Bet>
5. Press <Back> or <Next> to go to the field types (race number, runners, football selections, M-6 selections or amount) you want to edit
6. Press the selection you want to add
7. To delete an input selection, press the highlighted number
8. To change the selection, simply key in the number onto the highlighted number and select the new selection or unit bet amount
9. After editing, press <Save> to save changes

Only bets stored in the CIT can be cleared. Bets that have been accepted by Betting System cannot be cancelled.

3. Review / Clear

You can review / clear bet entries before transmitting to Betting System.

Review Bet

1. Press <Betting> from the main page
2. Press or to review input
3. Select the bet you want to edit or clear

Clear Bet

Repeat Steps 1-3

4. If you want to clear the bet, press <Clear Bet>
5. Confirm the deletion by pressing <Yes>

Only bets stored in the CIT can be cleared. Bets that have been accepted by Betting System cannot be cancelled.

4. Send Bet

This function allows you to send stored bet(s) to Betting System for processing.

1. Press <Betting> from the main page
2. Press <Send Bets>
3. Send the data
 - *Please follow the steps on P.14 - "Connecting to the Club"
4. Check the reply details
5. If your bet(s) is (are) rejected, you can read <History> for details

Don't leave your bet(s) to the last moment, BET EARLY.

1. Betting Account Balance

This function allows you to check the available funds in your Betting Account for betting.

1. Press <Funds Transfer> from the main page
2. Press <Betting A/C Balance>
3. Send the data
 - *Please follow the steps on P.14 - "Connecting to the Club"
4. Check the reply details

2. Bank Balance

This function allows you to check your nominated bank account balance including current & available balance. Before using this function, please ensure your nominated bank of your Betting Account supports this function.

*For banks supporting instant funds transfer service, please visit the Club's web site www.hkjc.com or call 1818 for enquiries.

The first time you use this function, please bring your Betting Account number, nominated bank account number of the Betting Account, the ATM card or credit card (with withdrawal right) to register "HKJC EFT Service" at a HKJC EFT Registration Terminal located in the designated Interactive Services Centres and Racecourses.

Note: The "HKJC EFT Service" number will be provided upon successful registration. The "HKJC EFT Service" number may be used for deposits / withdrawals / checking bank balance via the CIT-8 thereafter.

Each time you use this function:

1. Press <Funds Transfer> from the main page
2. Press <Bank Balance>
3. For the first time using this function, enter the "HKJC EFT Service" registration number and press <Enter>
*The registration number will be stored for future funds transfer transactions
4. Enter your 8-digit HKJC EFT PIN and press <Enter>
5. Enter your CIT PIN and press <Enter>
6. Send the data
*Please follow the steps on P.14 - "Connecting to the Club"
7. Check the reply details

3. General Enquiry/Establish

This function allows you to update the Enquiry Function Table from the Betting System.

1. Press <General Enquiry> from the main page
2. Press <Establish Enquiry>
3. Send the data
*Please follow the steps on P.14 - "Connecting to the Club"
4. If the Enquiry Function Table is completely updated, the <Enquiry Established> message will be shown on the screen. If a message 'Partial Enquiry Established. MORE?' is shown on the screen, this indicates that the table is not completely downloaded and the remaining part of the table can be obtained by pressing <YES>
5. Press <OK> to return to the main page, then check the required information from the <General Enquiry> again

You should select language display before activating <ESTABLISH ENQUIRY> as the language of the Enquiry Function Table cannot be changed through the <Settings> function.

When using the "General Enquiry" function to check for horse racing (local race and overseas race) or football match information, please use <Help> to check the input method if required.

4. Horse Racing Enquiry

4.1 WIN WILL PAY

This function allows you to enquire the WIN WILL PAY dividend for each runner by race of a race meeting. This information is available following acceptance of bets for the race meeting concerned.

1. Press <General Enquiry> from the main page
2. Press <WIN WILL PAY>
3. Select <0> for the current race or other race number as required and press <Enter>
4. Send the request

*Please follow the steps on P.14 - "Connecting to the Club"

5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

4.2 PLACE WILL PAY

Enquiry is similar to WIN WILL PAY.

4.3 QIN WILL PAY

This function allows you to enquire the QIN WILL PAY dividend by race of a race meeting. This information is available following acceptance of bets for the race meeting concerned.

1. Press <General Enquiry> from the main page
2. Press <QIN WILL PAY>
3. Input race number and banker number (or <0> for the hot favourite), press <Enter>
e.g. '0102' = Race 1, Banker 2
'010' = Hot favourite of race 1

4. Send the request

*Please follow the steps on P.14 - "Connecting to the Club"

5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

4. Horse Racing Enquiry

4.4 QIN-S1 S2 TOP 20

This function allows you to enquire the top 20 QIN WILL PAY dividend by race of an overseas race meeting. This information is available following acceptance of bets for the race meeting concerned.

1. Press <General Enquiry> from the main page
2. Press <QIN-S1 S2 TOP 20>
3. Input race number and banker number (or <0> for the hot favourite), press <Enter>
e.g. '102' = S1 Race 2
4. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all replay messages
6. Press <OK> to return to the main page

4.5 QPL WILL PAY

Enquiry is similar to QIN WILL PAY.

4.6 QPL-S1 S2 TOP 20

Enquiry is similar to QIN-S1 S2 TOP 20.

4.7 TRIO WILL PAY

This function allows you to enquire the TRIO WILL PAY dividend by race of a race meeting. This information is available following acceptance of bets for the race meeting concerned, it only provides the top 20 hot favourite combinations.

1. Press <General Enquiry> from the main page
2. Press <TRIO WILL PAY>
3. Input race number, and press <Enter>

4. Horse Racing Enquiry

4.8 F-F WILL PAY

This function allows you to enquire the F-F WILL PAY dividend by race of a race meeting. This information is available following acceptance of bets for the race meeting concerned. It provides the top 20 "hot favourite" combinations.

1. Press <General Enquiry> from the main page
2. Press <F-F WILL PAY>
3. Press <0> for the current race or other race number as required and press <Enter>
4. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

4.9 DBL WILL PAY

This function allows you to enquire the DBL WILL PAY dividend by race of a race meeting. This information is available follow acceptance of bets for the race meeting concerned.

1. Press <General Enquiry> from the main page
2. Press <DBL WILL PAY>
3. Input the two digit race number and banker number
4. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

4. Horse Racing Enquiry

4.10 CURRENT FIELD

This function allows you to display the runner list of each race for a race meeting.

1. Press <General Enquiry> from the main page
2. Press <CURRENT FIELD>
3. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
4. Press to next or to previous page to review all reply messages
5. Press <OK> to return to the main page

4.11 JKC UPDATED SCORES AND ODDS

This function allows you to receive information about the "Jockey Challenge" pool, including the assigned selection number for each jockey, jockeys' names, the latest odds as well as the running points totals during the race meeting. The information is available once selling starts, except for points total information, which is available once the race meeting starts.

1. Press <General Enquiry> from the main page
2. Press <JKC UPDATE SCORES AND ODDS>
3. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
4. Press to next or to previous page to review all reply messages
5. Press <OK> to return to the main page

4. Horse Racing Enquiry

4.12 RESULTS AND DIVIDENDS

This function allows you to display the results and dividends for a race after the race has started paying.

1. Press <General Enquiry> from the main page
2. Press <RESULTS AND DIVIDENDS>
3. Select <0> for the last race or other race number as required and press <Enter>
4. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

4.13 STARTERS LIST

This information allows you to display the race information including race number, post time, class, distance and runner information.

1. Press <General Enquiry> from the main page
2. Press <STARTERS LIST>
3. Select <0> for the current race or other race number as required and press <Enter>
4. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

4.14 CHANGE OF STARTER

This function allows you to enquire the changes of starter for a race meeting. This information is available following acceptance of bets for the race meeting concerned.

1. Press <General Enquiry> from the main page
2. Press <CHANGE OF STARTER>
3. Input '0' = local race,
'1' = overseas race S1 and
'2' = overseas race S2
4. Press to next or to previous page to review all replay messages
5. Press <OK> to return to the main page

5. Football Enquiry

5.1 HAD / CORRECT SCORE / TOTAL GOALS/ HANDICAP / HILO / ODD/EVEN / HAFU / HANDICAP HAD / FHAD ODDS

This function allows you to enquire football betting odds.

1. Press <General Enquiry> from the main page
2. Press <HOME/AWAY/DRAW ODDS>
3. Input the match day and match number, and press <Enter>
 e.g. <3001> = Wednesday match no. 01
 <7000> = All matches on Sunday
 <0000> = All days and all matches
4. Send the request
 *Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

5.2 FIRST SCORER ODDS

This function allows you to enquire First Scorer Odds.

1. Press <General Enquiry> from the main page
2. Press <FIRST SCORER ODDS>
3. Input the match day, match number and home/away team, press <Enter>
 e.g. <50182> = Friday match no.18 away team (1=Home / 2 = Away)
 <0000> = All days and all matches
4. Send the request
 *Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

5. Football Enquiry

5.3 CHAMPION / TOP SCORER ODDS

This function allows you to enquire Champion / Top Scorer Odds.

1. Press <General Enquiry> from the main page
2. Press <CHAMPION ODDS>
3. Input the 2-digit tournament number and 1-digit enquiry code ('1' = Info / '2' = Odds), press <Enter>
e.g. <061> = Tournament 6 Information
<062> = Tournament 6 Odds
4. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

Please note that Top Scorer Odds enquiry is similar to Champion Odds where 1-digit enquiry code: '1' = Player / '2' = Team

5.4 GROUP WINNER / GROUP FORECAST ODDS

This function allows you to enquire Group Winner / Group Forecast Odds.

1. Press <General Enquiry> from the main page
2. Press <GROUP WINNER ODDS>
3. Input the 2-digit tournament number, 2-digit group number and 1-digit enquiry code ('1' = Team / '2' = Odds), press <Enter>
e.g. <06031> = Tournament 6 Group 3 information
<06042> = Tournament 6 Group 4 Odds
4. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

5. Football Enquiry

5.5 6 HAFU / 8 HAFU SCHEDULE

This function allows you to enquire the schedule of 6 HaFu / 8HaFu.

1. Press <General Enquiry> from the main page
2. Press <6 HAFU SCHEDULE>
3. Input the match day and match number, press <Enter>
 - e.g. <3001> = Wednesday match no. 01
 - <7000> = All matches on Sunday
 - <0000> = All days and all matches
4. Send the request
 - *Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

5.6 FB RESULTS AND DIVIDENDS

This function allows you to enquire the football results and dividends.

1. Press <General Enquiry> from the main page
2. Press <FB RESULTS+DIVIDENDS>
3. Input the match day / tournament and match number, press <Enter>. Select <0> for the last race or other race number as required and press <Enter>
 - e.g. <5012> = Friday match no. 12
 - <801> = Tournament 1
 - <0000> = All days and all matches
4. Send the request
 - *Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

5. Football Enquiry

5.7 MATCH INFO

This function allows you to enquire the match information.

1. Press <General Enquiry> from the main page
2. Press <MATCH INFO>
3. Input the match day and match number, and press <Enter>
e.g. <3001> = Wednesday match no. 01
<7000> = All matches on Sunday
<0000> = All days and all matches
4. Send the request
*Please follow the steps on P.14 - "Connecting to the Club"
5. Press to next or to previous page to review all reply messages
6. Press <OK> to return to the main page

5.8 Other Football Betting Odds

Enquiries are similar to HOME/AWAY/DRAW ODDS.

You can obtain Mark Six information through the General Enquiry function of your CIT-8.

6. Mark Six Enquiry

IV. Enquiry

6.1 Last 10 Draw No.

To obtain the latest 10 draw date and result.

1. Select <Last 10 Draw No>
2. Enter PIN

6.2 Next Draw Info

To obtain the next draw date and jackpot info.

1. Select <Next Draw Info>
2. Enter PIN

6.3 Next Snowball Draw

To obtain the next snowball draw date.

1. Select <Next Snowball Draw>
2. Enter PIN

6.4 Last Draw Result

To obtain the last draw date, result and dividends.

1. Select <Last Draw Result>
2. Enter PIN

You can review the transactions made via the CIT-8.

1. Press <History> from the main page
2. Press or to view transactions by pages. Press the bet once to display the whole betline.
3. Press <OK> to return to the main page

Note:

- * The <History> is not an official bet record.
- * Bets placed by Telebet operator, Online Betting Service (eWin) and other Interactive Devices will not be displayed.
- * The records in the Club's computer are the official bet records. Use the <Recall> function to confirm the transaction status of any transaction if you are in doubt.

This function allows you to recall transactions made in your Betting Account through CIT during the day.

8. Recall Transactions

If an interruption occurs when data is being sent to Betting System, e.g. battery power failure, your CIT will prompt you to <Recall> to check the status of the transaction. The result of the status checking will advise you how to rectify the problem by carrying out appropriate actions, e.g. re-send the data.

1. Select <Recall> from the main page
2. Send the data
 - *Please follow the steps on P.14 - "Connecting to the Club"
3. Check the reply details
4. The screen will show the latest transactions first

It is the CIT user's responsibility to ensure his transactions are properly received and accepted by Betting System.

1. Betting Account Deposit

This function allows you to perform immediate funds transfer from your nominated bank account to Betting Account. Before using this function, please ensure your nominated bank of your Betting Account supports this function.

*For banks supporting instant funds transfer service, please visit the Club's web site www.hkjc.com or call 1818 for enquiries.

The first time you use this function, please bring your Betting Account number, nominated bank account number of the Betting Account, the ATM card or credit card (with withdrawal right) to register "HKJC EFT Service" at a HKJC EFT Registration Terminal located in the designated Interactive Services Centres and Racecourses.

Note: The "HKJC EFT Service" number will be provided upon successful registration. The "HKJC EFT Service" number may be used for deposits / withdrawals / checking bank balance via the CIT-8 thereafter.

Each time you use this function:

1. Press <Funds Transfer> from the main page
2. Press <Betting A/C Deposit>
3. For the first time using this function, enter the "HKJC EFT Service" registration number and press <Enter>
*The registration number will be stored for future funds transfer transactions
4. Enter the 8-digit HKJC EFT PIN and press <Enter>
5. Enter the deposit amount and press <Enter>
6. Enter the CIT PIN and press <Enter>
7. Send the data
*Please follow the steps on P.14 - "Connecting to the Club"
8. Check the reply details

2. Betting Account Withdrawal

2.1 Online

This function allows you to perform immediate funds transfer from your Betting Account to your nominated bank account. Before using this function, please ensure your nominated bank of your Betting Account supports this function.

*For banks supporting instant funds transfer service, please visit the Club's web site www.hkjc.com or call 1818 for enquiries.

The first time you use this function, please bring your Betting Account number, nominated bank account number of the Betting Account, the ATM card or credit card (with withdrawal right) to register "HKJC EFT Service" at a HKJC EFT Registration Terminal located in the designated Interactive Services Centres and Racecourses.

Note: The "HKJC EFT Service" number will be provided upon successful registration. The "HKJC EFT Service" number may be used for deposits / withdrawals / checking bank balance via the CIT-8 thereafter.

Each time you use this function:

1. Press <Funds Transfer> from the main page
2. Press <Betting A/C Withdrawal> and choose <Online>
3. For the first time using this function, enter the "HKJC EFT Service" registration number and press <Enter>
*The registration number will be stored for future funds transfer transactions
4. Enter the 8-digit HKJC EFT PIN and press <Enter>
5. Enter the withdrawal amount and press <Enter>
6. Enter the CIT PIN and press <Enter>
7. Send the data
*Please follow the steps on P.14 - "Connecting to the Club"
8. Check the reply details

2. Betting Account Withdrawal

2.2 Autopay

This function allows you to withdraw money from your Betting Account and credit to your nominated bank account via autopay. Processing takes 3 working days.

1. Press <Funds Transfer> from the main page
2. Press <Betting A/C Withdrawal>
3. Press <Autopay>
4. Enter the withdrawal amount and press <Enter>
5. Send the request
 - *Please follow the steps on P.14 - "Connecting to the Club"
6. Check the reply details
7. Press <OK> to return to the main page

3. View / Edit "HKJC EFT Service" Registration Number

Customers can view / edit the "HKJC EFT Service" registration number for reference.

1. Press <Funds Transfer> from the main page
2. Press <Betting A/C Deposit> / <Betting A/C Withdrawal> or <Bank Balance>
3. Press <View EFT Reg No> / <Edit EFT Reg No>
4. View the 8-digit "HKJC EFT Service" registration number / Enter a new 8-digit "HKJC EFT Service" registration number
5. Press <OK> to return to previous page / Follow the on screen instruction to complete the transaction

1.1 Communication Message

<p><No Dial Tone - Try Again?></p>	<p>If there is a communication breakdown between the CIT and the Betting System, i.e. <No Dial Tone> you should check whether the telephone cable is well connected. You may also call the Customer Care Hotline 1818 for assistance if you think that the problem is not due to the connection of telephone cable.</p>
<p><Communication Error - Do Recall Transaction To Check Status></p>	<p>When the transaction type is a Bet, Mark Six, Betting Account Deposit and Betting Account Withdrawal, the terminal will transfer the transaction details to the <History> . You need to use the <Recall> function to confirm whether the transaction is accepted or not.</p> <p>If after checking and the transaction is not accepted, you are required to re-enter and re-send the transaction. If you do not confirm the status of the affected transaction and re-send the same transaction to the Betting System, duplication of transaction may be resulted.</p> <p>If a reply is not received from the Betting System within a specified time, the terminal will transfer the transaction details to the <History> with the error message <TRANSACTION UNKNOWN-RECALL> in front of the transmitted transaction.</p>
<p><Communication Error - Try Again?></p>	<p>For transactions other than Bets, Mark Six, Betting Account Deposit and Betting Account Withdrawal, the error message <Communication Error> will be displayed, and you may send the transaction again without re-entering the details.</p>
<p><Review rejected bets in Transaction History></p>	<p>When wrongly select of horse number or football match no., this rejected message would be displayed after bet sent. Please input correct horse number or football match no. and re-sent the bet again.</p>

1. Messages

1.2 Reply Message - Horse and Mark Six Betting

Message	Meaning	Remedy
ALL POOLS REFUND	The race(s) is/ are abandoned and all investment for the pool(s) is/ are refunded	—
AMOUNT EXCEEDS LIMIT	Amount exceeds the pre-set limit	Re-enter the amount with valid range
AMOUNT TOO LOW	Withdrawal amount is below the minimum limit	Re-enter withdrawal amount
AUP FORMULA ERROR	The All Up formula selected is not supported by Betting System	Re-select other formula
TOO MANY BETS. PLEASE SEND BETS BEFORE ENTERING NEW BETS	More than 15 Horse/Mark Six bets, or 4 football bets are entered	Send the stored bets first
DATA NOT AVAILABLE	The requested data is not available at the moment	Perform the function later
DIVIDENDS NOT IN	Only race results are available for the race, dividends are not yet announced	Request for the information later
INVALID AMOUNT	The entered amount is not a valid amount	Re-enter the valid amount
INVALID TOTAL NUMBER	The total number of Random Generation Mark Six is incorrect	Re-enter correct total number Valid range: 6 to 33
INVAILD NUMBER OF DRAWS	The number of draws selected in Mark 6 Multiple draw is incorrect	Re-enter correct number of draws Valid range: 5 to 30
INSUFFICIENT BALANCE	The account has insufficient funds available for betting/ withdrawal/ deposit	Deposit funds and check balance
MAXIMUM AMOUNT IS \$9999999	The entered amount is too big	Split the bet/ transaction into smaller amounts

1. Messages

1.2 Reply Message - Horse and Mark Six Betting

Message	Meaning	Remedy
MINIMUM AMOUNT IS \$999	The entered amount is below the minimum limit	Re-enter the valid amount
NO DETAILS	No transaction has been made with Betting Account today when performing <RECALL TRANSACTION> Check field size and re-enter selection function	—
OUT OF FIELD	A selection is beyond the field size of race	Check field size and re-enter selection
PLEASE DO ESTABLISH ENQUIRY	A new enquiry function is introduced	Perform the establish enquiry function to obtain an updated enquiry table
POOL CLOSED	The selected pool has been closed for selling	—
POOL NOT AVAILABLE	No such bet type in the meeting/ specific race or Mark Six draw is not available for selling	Check available pools
RACE SEQUENCE ERROR	Higher race number is entered before low race number in All Up betting	Enter lower race number first
RESULT NOT IN	Result for the race is not finalized	Request for the information later
RUNNER 99 SCRATCHED	Runner selected has been scratched	Choose another runner
TOO MANY BANKERS	More than the required banker(s) is/ are entered	Re-enter the correct number of banker(s)
TOO MANY SELECTIONS	More than the required selection is entered in the single Tierce	Re-enter the selection
VALUE TOO BIG	The total cost of a bet is too big in <ENQUIRE BET TOTAL> function	—

1. Messages

1.2 Reply Message - Horse and Mark Six Betting

Message	Meaning	Remedy
Example : MIN \$120[\$5.00xComb24] **TCEM 1*1+2+3+4 \$100 [FLEXI BET]	For Flexi Bet Single Exotic Pool - TCE, if the total bet amount for a betline is between \$100 to \$300, then minimum bet amount per bet could be \$5. The example minimum bet amount per bet is less than \$5 although the total bet amount for betline is equal to \$100.	Increase the minimum bet amount per bet to \$5 by re-enter the Flexi Bet total bet amount for a betline to \$120. Call Customer Care Hotline 1818 for enquiries about Flexi Bet.
JKC REFORMAT, UPGRADE DEVICE	JKC has been increased Jockey's selections and reformatted. Please upgrade CIT-8 software to enjoy JKC betting.	Please upgrade CIT-8 software at Interactive Services Centre to enjoy JKC betting.

1. Messages

1.3 Reply Message - Football Betting

Message	Meaning	Remedy
ACCOUNT NOT FOR FB	The account is not allowed for Football Betting	Call Customer Care Hotline 1818
MAX LONG ODDS EXCEEDED	Total odds of the bet exceeds the maximum level	Re-select other formula
MAX PAYOUT PER BET EXCEEDED ADJUST	Total dividend payout of the bet exceeds the maximum level	Re-enter the valid bet selection or the investment amount
BET TOTAL LESS THAN MINIMUM	The investment amount is below the minimum limit	Re-enter the valid amount
ODDS CHANGES	The bet is not accepted due to the change of odds	Re-enter the bet and get odds again
MAX. PAY \$99999	The bet is accepted and the maximum payout is \$99999	NIL (For information only)
DATA NOT AVAILABLE	The tournament number, group number, match number or enquiry code inputted in Football Enquiry is incorrect	Please Re-enter the correct football tournament number, group number, match number or enquiry code and connect again
SELLING STOPPED	Selling stopped during in-play due to goal scored (or goal scoring prediction)	Please try again later

1. Messages

1.4 Reply Message - Online Funds Transfer

Message	Meaning	Remedy
BANK CARD NOT REGISTERED	No debit card details in the Betting System	Use debit card of nominated bank to check Betting Account balance at the MPT terminal
BANK SYSTEM FAULT	The bank system is in fault	Try again later
EPS SYSTEM BUSY	The EPS system is busy	Try again later
INVALID BANK CARD	The debit card used is not a member of the EPSCO	Please nominate a bank account which is a member of EPSCO
REFER TO BANK	Fund transfer request rejected by the bank	Contact the card issuing bank
BANK A/C INCORRECT CALL 1818	The bank account registered in the bank / credit card is different from the Betting Account record	Call Customer Care Hotline 1818 for assistance
TOO MANY WITHDRAWALS	Online Instant withdrawal over daily limit (limited to two times per day)	Please try again on next day
INCORRECT INFORMATION ENTERED	Incorrect HKJC EFT PIN / Reg. No. or HKJC EFT not registered	Please perform following functions in NGBT-ERT at ISC: Registration, Registration number enquiry, Change HKJC EFT PIN
HKJC EFT PIN ERROR EXCEEDED	Entered incorrect password too many times	Please perform following function in NGBT-ERT at ISC: Change HKJC EFT PIN
EFT SERVICE NOT AVAILABLE	EFT service not available	Please try again later
NEW EFT SVC- PLS REPLACE DEVICE	ATM PIN Fund Transfer Service has been terminated. Please upgrade CIT-8 software to use new HKJCEFT service	Please upgrade CIT-8 software at Interactive Services Centre to use new HKJCEFT service

1. Messages

1.5 Reply Message - Betting Account / CIT Status

Message	Meaning	Remedy
ACCESS NOT PERMITTED	The account is disabled by the Club	Call Customer Care Hotline 1818
A/C ACTIVE	The account is being accessed	Re-send the transaction
A/C INACCESSIBLE	An account number entered by other user who is not an authorized CIT user	Re-enter an authorized account i.e. a CIT holder's account
CIT DISABLED	The CIT is disabled by the Club	Contact Interactive Services Hotline
CIT SERVICE NOT AVAILABLE	The CIT service is closed	Use the CIT during CIT business hours
CONTACT THE CLUB	You should contact the Customer Care Hotline 1818 for rectification of the problem	—
INVALID PRIVACY KEY	Incorrect digits are entered in Privacy mode	Re-enter the correct privacy key
INVALID BETTING ACCOUNT NUMBER	The account number entered by other user is not a valid account	Re-enter the correct account number
PIN ERROR	The entered PIN is not correct	Re-enter the PIN again
SYSTEM NOT READY	The Betting System is not ready for use	Try again later

1. Messages

1.6 Others

Low Backup Battery Warning Message	When battery power is low, you should switch off the CIT and replace the battery.
Power Fail Recovery	<p>If you are not sure whether the bet line has been transmitted, you could refer to the <TRANSACTION HISTORY>. If this shows status as unknown, then <RECALL TRANSACTIONS> to confirm the status of your transaction in Betting System. You may also call IS Hot Line for assistance if problem encountered.</p> <p>Note: If you are not the CIT holder and using <OTHER ACCOUNT> for CIT activities, when the CIT power resumed, you should select <OTHER ACCOUNT> again before you re-enter/re-send the transaction or perform <RECALL TRANSACTION>.</p>
Rejected Bets Handling	If the bet is rejected in the reply display, you should look at the <TRANSACTION HISTORY>. The reasons for rejecting your bets are displayed to the left of the bet details. You may also refer to the REPLY MESSAGE section for more explanation.
Forgotten Privacy Key	If you fail to enter the correct privacy key within 3 attempts, the CIT will prompt you to enter your PIN and send it to Betting System for verification. If your PIN is correct, the CIT will automatically turn off the privacy function and the function list will be displayed.

2. Maintenance Services

Damaged / Missing parts	Charges
LCD damaged	\$300
Case damaged / opened	\$200
Telephone cord missing	\$20
Pouch missing	\$30
Battery Cover damaged / missing	\$10
Touch pen damaged / missing	\$20

Note:

- * The Club is authorized to debit the cost of any repair from your Betting Account except for general wear and tear maintenance.
- * The listed repair charges are for reference only. The Club may make any change of repair charges without prior notice.

3. Notice

3.1 Important Notice

1. The use of the CIT is governed by the Betting Facilities Rules of The Hong Kong Jockey Club ("the Club"), the Horse Race Betting Rules of HKJC Horse Race Betting Limited ("HKJCHRBL"), the Football Betting Rules of HKJC Football Betting Limited ("HKJCFBL") and/or the Lotteries Rules of HKJC Lotteries Limited ("HKJCLL"), as amended from time to time. Copies are available on request at the Club's Head Office at 1 Sports Road, Happy Valley, Hong Kong and available for inspection on request at any betting location.
2. The CIT remains the property of The Hong Kong Jockey Club. After the termination of CIT service, if the returned CIT is determined to be in good condition (i.e. excluding normal wear and tear) by the Club's CIT repairs department, the CIT deposit will be refunded to the user's Betting Account within one month of the termination of CIT service.
3. The issue and usage of the CIT is subject to the terms and conditions of the CIT Agreement.

4. The CIT is fitted with a tamper detection. If the case is opened, permanent damage may result.
5. CIT users are advised to use the supplied telephone cable for connection. Using other non-standard cables may damage the terminal.

3.2 Note for PIN Usage

1. The PIN is generated for you by Betting System. You can change PIN by your own preference, please follow the steps on P.20 - "Change PIN". You must use the PIN in accessing your Betting Account via a CIT.
2. Your PIN is different to your Betting Account Security Code, which is used to access your account via an operator and the Multi-Purpose Terminal. If you forget your PIN, please call Customer Care Hotline 1818 for PIN generation since the record of your PIN is not known nor accessible by Club staff.
3. In fact, Betting System uses the PIN to verify that the access to your account is legitimate and that you have authorized the transactions. To ensure no one gains access to your Betting Account, it is important that you keep your PIN strictly confidential.



Responsible Gambling

Guidelines for responsible gambling

- * Set and stick to a budget
- * Only gamble what you can afford to lose
- * Don't borrow to gamble
- * Balance gambling with other leisure activities
- * Don't chase losses

The Club encourages responsible gambling

- No person under the age of 18 is allowed to place a bet or purchase lottery tickets or enter premises where bets are accepted.
- Don't gamble your life away, if you have a problem with gambling, contact counselling service hotline 1834 633.
- Don't bet with illegal bookmakers. The maximum penalty for betting with illegal bookmakers is a fine of \$30,000 and 9 months imprisonment. Bet only with the HKJC, a not-for-profit organisation which supports charity and community projects in Hong Kong.